July 2021



REGULATIONS RELATING TO THE TRANSFER OF TICKETS AT FOOTBALL EVENTS

Having seen the Memorandum of Understanding issued by the Ministry for the Interior, the Ministry for Sport, CONI, FIGC, the Professional Football Leagues, the National Amateur Football League, the Italian Referees' Association A.I.A., the Italian Footballers' Association AIC and the Italian Football Coaches' Association A.I.A.C. on the new approach to safety and crowd participation at football matches, of 4 August 2017; Having seen Article 12 of the Sports Justice Code;

These "Regulations on the sale of tickets for football matches" have been adopted and the following provisions shall apply.

Art. 1

Definitions

"Acceptance requirement" (hereinafter: acceptance) refers to the right of Juventus Football Club S.p.A.) (hereinafter "Club") to remove persons from the stadium, refuse to sell tickets, or suspend the validity of a ticket either temporarily or permanently. Acceptance applies not only to any conduct that occurs after a match ticket, season ticket or loyalty card has been purchased, but also to any conduct that pre-dates the purchase of the ticket or card.

Art. 2

Prohibited conduct

Any conduct connected directly to a football event is relevant for the purposes of Article 1 above, regardless of the place and time at which it took place, and therefore even if it occurred outside of the stadium, during away matches, or in relation to non-match events

A football event is any initiative or occasion organised by the Club, and is therefore not limited to the official events.

Any conduct that conflicts with the values of sport and public dignity is relevant for this purpose, also any act that amounts to racial, territorial, ethnic or religious discrimination (and any form of discrimination provided by the legislation in force) against the fans of the opposing team, public institutions or civil society, or any conduct that offends the principles of loyalty, integrity and fairness by inciting violence in any form.

It also includes any actions intended to denigrate, offend or publicly challenge any persons, authorities or public or private institutions, or the Club, its employees and/or representatives, security personnel or stewards inside the stadium at which the event is taking place, which may result in fines for the Club, or which may harm the Club's interests and image (including but not limited to any infringement of the Stadium Regulations, the unauthorised broadcasting of images considered to infringe radio or television rights or of data for betting purposes, ticket touting and the sale or purchase of tickets through unofficial channels or websites that fuel the market for secondary ticketing, entering the stadium without a ticket or bringing in a ticket without a valid entry code and/or a code that does not correspond to the bearer's identity, invading the pitch, entering or attempting to enter prohibited areas, conducting commercial or promotional activities inside and/or close to the stadium if they have not been authorised by the Club). The list of types of conduct forming the object of this paragraph is not exhaustive: conduct or acts similar to those indicated above shall also be considered relevant for the purposes of application of the acceptance, as well as the violation of the Regulation on Stadium use, the Terms and Conditions of Use of Season Tickets, the Conditions of Sale and Use of Tickets for Individual Matches and/or any other provision, norm, code or regulation applicable to those who enter the stadium to watch a match, adopted by Juventus and published from time to time on the site www.juventus.com or at the stadium or on the ticket itself.

Art. 3

Conditions

The right to refuse admission and any resulting ban will not give any right to any form of reimbursement.

Unless specifically prohibited, the transfer of a ticket to a third party is permitted, under the terms and conditions indicated by the Club, if the transferee meets the eligibility criteria.

A ban will not affect any benefits obtained from the loyalty programmes unless the benefit relates to the event for which the ban was imposed. In such a case, the loyalty reward may be used at the next match, where permitted by the calendar for that season, otherwise the reward will be lost.

If, during a period of suspension, the fan commits another prohibited act, a further ban may be imposed. This will be added to the previous ban and may not be combined with it.

Regardless of where the prohibited act was carried out, the right to refuse admission will only be exercised for supporters attending matches played at the stadium used by the Club, and therefore does not include away matches.

Art. 4

Advertising

The current version of these Regulations will be published on the Club's official website and will be posted outside the entrances to the Stadium and at sports centres and facilities used by the Club.

Art. 5

Sources

The Club may observe prohibited acts by means of:

- reports from stewards, the Supporter Liaison Officer and/or other club personnel, or the Club's security manager;
- images from the video surveillance system; images posted on social networks from which the perpetrator can be identified; July 2021





- images posted on social networks from which the perpetrator can be identified;
- open sources, for incidents verified publicly.

Art. 6

Evaluation criteria

The criteria used to evaluate the incidents are as follows:

- 1. the element of fault or intent, in the sense of an obvious premeditation and/or emotive response;
- 2. the type of legal asset that was "attacked";
- 3. any past conduct that amounts to a repetition of the offence, or which merely resulted in a warning;
- 4. any subsequent conduct that amounts to a repentance or a clear intention to collaborate in order to eliminate or reduce the possible consequences of an offence against the Club, including an admission of personal responsibility and the actual repentance/apology by the person concerned;
- 5. the role played by the person concerned, as instigator or merely as participant.
- 6. Acts committed inside the stadium that may constitute a violation of the regulations will be punished in two different ways: penalties and bans.

Art. 7

Duration of bans

The duration of a ban is proportionate to the seriousness of the incident, which will be determined according to the criteria set out in Article 6.

The duration of a ban may range from a minimum of one or several match days, through to a certain number of seasons.

The Club may decide not to issue a ban in particularly minor cases, and may send a letter of warning/invitation to comply with these Regulations and the Stadium Regulations.

The Club will register and publish details of its ticketing bans in the form of alerts on its designated website. This information will be recorded, collected and processed in accordance with the current data protection laws.

Article 8

Procedures

Supported will be notified of complaints about prohibited conduct by the Club's Security Officer. The person concerned will be identified by the details recorded on the ticket - if the incident took place after the ticket was issued - or the details will be taken directly from public records or obtained with the assistance of the police.

The identified person may submit justifications to have the disciplinary measure reversed or amended, or to request a hearing, within 5 (five) consecutive calendar days after receiving the complaint, by sending a letter to the Club's head office by registered post.

The Club will issue its decision in respect of any such request within 20 days.

If no response is received from the Club, this will be construed as a rejection of the appeal.

Art. 9

Minors

Bans may be imposed on children aged between 14 and 18 years of age.

Art. 10

Connection to other proceedings

The exercise of the right to refuse admission and the imposition of bans will not affect any other criminal or civil proceedings, as the actions in question may have infringed different interests, nor will it affect any measures or penalties imposed by the public authorities (e.g. DASPO or a ban on attending sporting events).

In any event the imposing of a ban will not affect the Club's right to take action through any legal channels, against the perpetrator.

Art. 11

Changes

The Club may amend these Regulations on the transfer of tickets for football matches with immediate effect, also for persons who have already bought tickets, as a result





STADIUM RULES AND REGULATIONS

RULES OF CONDUCT

(Applicable pursuant to Articles 1f of Italian Legislative Decree no. 28/2003, converted and modified by Italian Law 88/2003)

For the purpose of these 'Stadium Rules and Regulations', the term 'club' shall refer to Juventus Football Club S.p.A. (hereinafter referred to as "Juventus" or "Sports Company"), while the term 'stadium' shall refer to all areas pertaining to the stadium, located in Turin, owned by Juventus, including the reserved external area.

Permission to enter or remain for any reason within the stadium during football matches is governed by these stadium rules and regulations; By purchasing a valid ticket, the spectator accepts the rules and regulations set out by the stadium and accepts any rules and regulations issued by public safety and sports authorities, such as FIFA, UEFA and the Italian Football Association. Failure to comply with the Stadium Rules and Regulations will result in immediate termination of the service contract and consequent expulsion of the offender from the stadium facilities, as well as the application of a fine ranging from €100 to €500 issued by the prefect of the relevant province as provided by art. 1 septies of Decree Law 28/2003 (as amended) as well as the additional legal penalties where provided.

Pursuant to the aforementioned regulations, if the offender has already been fined, during the same sports season including in a different facility, for the same offence, the fine may be increased by up to half the maximum amount and can also result in an entrance ban to sporting events.

Please note that spectators in particular are required to comply with the following rules of conduct, prohibitions and warnings:

- 1. Entry tickets to the stadium (whether single or season tickets, in paper form or loaded digitally onto a membership card) are assigned to an individual person and are non-transferable, except in the cases and in accordance with the terms set out in Italian law and by the organising club. Terms and conditions for ticket transfers can be found at www.juventus.com.
- 2. Entrance to the stadium shall only be authorised upon proof of identity in the form of an official document, which the spectator undertakes to present also upon request of the stewards in order to verify correspondence between the name on the ticket and the name on the document. In case of any discrepancy or shortcoming identified in the entry ticket or membership card (where sale is limited only to the owner of the card), the spectator will be required to leave the reserved area of the stadium immediately.
- 3. The ticket must be kept and exhibited upon request, until the end of the event and until departure from the stadium. Ticket holders shall comply with the club's procedures when leaving the stadium.
- **4.** Spectators may only occupy the seat allocated to them by their ticket and must not move to another seat, even if vacant, without express permission from the club.
- **5.** Spectators may be subjected to security checks by stewards using metal detectors or pat-downs, in order to ensure that no illegal, prohibited or dangerous materials are brought into the stadium. Spectators are required to follow instructions given by stewards. By purchasing a valid ticket to the stadium, ticket holders acknowledge the right of Juventus and its staff to search any individual and/or bag and case or any other items in their possession, without exception.
- **6.** Disabled entrances to the stadium are run by the club and access will be guaranteed until the full allocated seat capacity permitted by current legislation has been reached.
- 7. The club reserves the right to expel from the stadium any individual who fails to comply with the Stadium Rules and Regulations and to deny admission to future events to any individual who has violated the Stadium Rules and Regulations in the absence of a legal banning order.
- 8. Conduct that is unlawful or otherwise contrary to law or regulations constitutes a violation of the Rules and Regulations.
- 9. The viewer is required to comply with national and regional regulations also of a secondary nature regarding prevention for the containment of the spread of Covid-19, as well as specific provisions and rules (Covid-19 Specific Rules) from time to time adopted by Juventus and published website: www.juventus.com

PROHIBITED CONDUCT

- 10. The following conduct is strictly forbidden inside the stadium facilities and in the external reserved area:
- **a.** Discriminatory abuse, chanting, harassment or the showing of offensive written banners of a racial, homophobic or religious nature;
- b. Obstructing gangways, access ways, exits and entrances, stairways and similar such places without just cause;
- c. Climbing on the stadium structure (including, purely by way of example, standing on the railings of the terraces).
- d. Damage to, tampering with or interfering with any structure, infrastructure, equipment, furniture, fitting or fixture within the stadium; e. Bringing in or possessing poisons, harmful substances, flammable substances, paints or drugs; August 2021





- e. Bringing in or possessing poisons, harmful substances, flammable substances, paints or drugs;
- **f.** Bringing in or selling alcoholic drinks with an alcohol content greater than 5, unless a permit has previously been requested and granted. Licenses will be issued by the appropriate competent authorities, further to approval by the police;
- g. Bringing in, possessing or launching rockets, Bengal lights, fireworks, firecrackers and any other pyrotechnics or smoke bombs;
- h. Bringing in, wearing or displaying shirts or other clothes that bear insulting or threatening words, incite or glorify violence, refer to people who have been convicted or charged or actively taken part in criminal or violent activity, bear symbols or names of fan firms whose banners and standards are not allowed within the stadium by Gruppo Operativo Sicurezza (GOS), or bear symbols linked to extremist groups or movements.
- i. Bringing in or possessing stones, knives, bottles, glass containers or objects, items which could offend or be thrown, noise emitters, laser pointers or any other objects which cause a disturbance or threaten the safety of anyone in the stadium. Drums and megaphones are the only noise-emitting instruments allowed. If they are brought in the same rules apply to them as set out for banners in point k.
- j. Displaying any material which blocks other supporters' views, blocks the emergency signs or is in any way an obstacle to escape routes towards the pitch or the emergency exits.
- **k.** Bringing in or selling drinks contained in cans, glass or plastic bottles or other containers which can be closed. All drinks must be poured into a plastic or paper cup.
- I. Bringing in, spreading or displaying dances, banners, signs, standards, scarves, documents, drawings, leaflets, printed or written material, drums and megaphones that are not explicitly authorised by Gruppo Operativo per la Sicurezza (GOS) on the request of the Sports Company, which interested parties can contact in advance to get hold of the relevant documents. These items, if authorised, still may not be displayed or used in different places than those stated by the sports company. At the end of the match, authorised material must be taken away and, if specifically requested by the public safety authorities, including through the stadium's audio system, taken to the specific points of entry for inspection by the police.
- m. Attempting to enter the stadium or be inside the stadium whilst drunk or under the influence of drugs or psychotropic substances;
- n. Smoking in any area of the stadium, except in the designated smoking areas.
- o. Bringing in animals of any kind;
- p. Bringing in umbrellas, unless small and without pointed parts;
- q. Bringing in video cameras and reflex cameras.
- r. Bringing in binoculars and telescopes.
- s. Bringing in drones (or other remotely controlled flying devices) of any size.
- t. Carrying out any commercial activity inside the stadium and the outside reserved area that has not been authorised in advance.
- u. Behaving in a violent, threatening or otherwise aggressive manner to people in the stadium.

WARNINGS

11. It should be remembered that the following are offences and therefore banned within the stadium: misrepresentation; possession of any kind of weapon; showing banners with logos or symbols of associations that encourage discrimination or violence based on race, ethnicity, nationality or religion; encouraging violence during any event; possessing, throwing or otherwise using dangerous materials or pyrotechnics; climbing barriers; entering the pitch.

Finally, the stadium is monitored inside and outside by an audio-visual recording system to which the police have access. Data gathered is processed according to the existing legislation on processing of personal data and the Ministerial Decree of Personal data will be collected in accordance with the provisions of the applicable data protection laws and Ministerial Decree 06/06/2005. Personal data is also processed in accordance with the law. The data processor is Juventus FC S.p.A.





JUVENTUS FOOTBALL CLUB Parking Lot Rules

- 1. Accessing the parking lot with the vehicle implies acceptance of these rules.
- 2. Vehicle owners are allowed to access the parking lot only if they exhibit the one-day coupon and/or seasonal parking card at the entrance, along with the ticket to the stadium. The above-mentioned coupon and/or parking card must be exhibited in clear view through the front windscreen on the surface of the dashboard while the vehicle is parked.
- 3. Use of the parking lot is an ancillary service reserved only to legitimate owners of a valid ticket to the stadium and, therefore, the latter must be exhibited and can be used only for home matches played and organised by the First Team of Juventus in the Juventus Stadium, based on the calendar dates and venues established by Lega Nazionale Professionisti and/or UEFA (and any variations to the fixtures). During such matches, the parking lot is open to access by users 3 (three) hours before the match up to 1 (one) hour after the end of the match.
- 4. Every single coupon and/or parking card entitles the owner to temporarily occupy a single car space (marked or unmarked, depending on the ticket and/or instructions given by staff in charge) inside the parking lot with his/her vehicle during Juventus matches, with the exclusion of any surveillance and custody provided by Juventus for the vehicles and their contents.
- 5. The user cannot use the car space for other purposes, cannot deposit items of any kind nor conduct maintenance, repairs or clean his/her vehicle.
- 6. The parking lot must be used with diligence and accuracy; any damage caused by the vehicle owner due to improper use or hazards caused by his/her vehicle will be charged to the latter.
- 7. In order to allow the efficient performance of all parking operations, the user is required to follow any instructions or comply with requests made by Juventus staff in charge.
- 8. The user is required to park his/her vehicle in the car spaces clearly outlined by the stripes and to follow the signs inside the parking lot, including those for car space reserved to disabled persons. In particular:
- a) the driver is required to diligently follow the signs posted in the parking lot, any written instruction signs or verbally given by operators, and all provisions of law and regulations;
- b) every car space must be used only to park one motor vehicle, or rather, cars or motorcycles without trailers of any kind, with the exclusion of any other means of transportation;
- c) when parking, the vehicle must follow the markings on the ground, and it is forbidden to park along the flow lanes. Drivers are required to park in such a way so as not to interfere with other vehicles that are already in the parking area, and they must only occupy one space. If a vehicle takes up two spaces or is parked outside of the designated space, there will be a minimum fee of €40.00, subject to compensation for further damages, with the understanding that parking outside of the areas or surfaces delimited by the signs, or within the appropriate areas but without a corresponding or visible permit, may result in the movement or locking of the vehicle, which shall be recovered at the expense of the owner;
- d) the driver of a parked vehicle is required to park the car with the engine off, brakes engaged, closed, and adopt all safety and precautionary measures;
- e) it is forbidden to leave animals, flammable and/or explosive material, hazardous items or items whose presence may attract theft attempts inside the parked vehicle;
- f) it is forbidden to refuel or wash a vehicle, change the oil, perform mechanical repairs or maintenance of any kind, unload and deposit items of any kind, especially if flammable, inside the parking lot.
- 9. Vehicle circulation within the parking lot must be kept below the maximum speed of 5 km/hour; it is also strictly forbidden:
- a) to use fire and open lights;
- b) to park vehicles with a fuel leak, or that display other defects that would damage the parking lot;
- c) to park a vehicle that does not have a valid license plate or authorised replacement plate, without the specific consent of
- d) to park the vehicle in transit areas and in front of exits;
- e) to access and park vehicles that run on gas propulsion (LPG) without a safety system compliant with ECE/ONU 67-01 regulation and/or that exceed the maximum height of 2.20 meters in the P8 underground parking area.
- 10. Juventus shall have no obligation as regards the safekeeping of vehicles, their equipment and accessories, as well as the goods contained therein; therefore, Juventus shall in no way be liable for the theft of vehicles and/or thefts that may involve various accessories and equipment and shall not be liable for any theft that may occur within the parking area or for any damage to the vehicles by persons who are not its employees or by objects and animals that are not its property; furthermore, Juventus shall not be held liable for any damages to vehicles, including total loss, which may result from fire, howsoever caused, malicious acts, vandalism, atmospheric events and force majeure in general.
- 11. In the case of damages due to bumps, collisions, accidents, or acts caused by users within the parking area, the right to damages shall be exercised by the injured party directly against the user causing said damages, with Juventus excluded from any resulting liability; Juventus shall not be held liable for any damages caused by third parties to parked vehicles.
- 12. The user is responsible for any damage caused by him/her and/or by his/her car to facilities, parking lot staff and/or third parties and/or third vehicles.
- 13. Please note that the stadium features a video-surveillance system that records taped footage of its adjacent parking lots. Juventus F.C. S.p.A. is the Data Controller of the video-surveillance images. For more information on the processing of the data carried out by Juventus, please refer to the specific information published in the privacy section of the Juventus website: https://www.juventus.com/it/privacy.
- 14. In case the parking card is lost, stolen or removed, the card holder must immediately report it to the competent authorities. The card holder can apply for a new card upon exhibition of the filed report and payment of the fee for a replacement card.



Luogo: Data	•	
Spett.le Juventus Football Club Via Druento, 175 – To Fax. 011.6563 9257 e-mail: <u>richiesta.stris</u>	orino	
Oggetto: Istanza esposizione striscioni presso l'Allianz Stadium per la gara:		
JUVENTUS FC vs	del del	
	dalle determinazioni nr. 14/2007 e nr. 26/2012 dell'Osservatorio Nazionale sulle Manifestazioni n merito sul Regolamento d'uso dell'Allianz Stadium:	
II sottoscritto ¹		
Cognome:		
Nato il: Luogo	di nascita:	
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sotto il profilo della s	regolano la possibilità di esporre striscioni e che dalla loro esposizione non sussistano motivi ostativi salvaguardia della pubblica incolumità e della sicurezza antincendio; te per i trasgressori delle suddette normative;	
richiede la possibilità di esporre	e all'interno dell'Allianz Stadium uno (barrare la voce interessata):	
Striscione	Bandierone	
avente le seguenti caratteristic	he:	
• tipo materiale:		
dimensioni:		
• contenuto:		
settore richiesto:		
• gratica:		

¹ **Attenzione**: il modulo di richiesta deve essere compilato e sottoscritto dalla persona che si incaricherà di introdurre e posizionare lo striscione allo stadio. Il sottoscrittore del presente modulo è considerato unico responsabile per l'introduzione e il posizionamento dello striscione stesso.

Si dichia	ara che il materiale richiesto:	
	è già inserito nell'albo degli striscioni disponibile sul sito dell'Osservatorio Nazionale sulle Manifestazioni Sportive;	
	non è inserito nell'albo degli striscioni disponibile sul sito dell'Osservatorio Nazionale sulle Manifestazioni Sportive.	
Si alleg	a:	
•	foto/grafica dello striscione	
Si rimane in attesa del "nulla osta" nonché delle indicazioni da osservare in merito all'esposizione (orario-locazione ecc.).		
Il Richiedente (firma leggibile)		

Nota: La richiesta potrà essere esaminata esclusivamente se in linea con quanto previsto al punto 9 lettere h e l del vigente Regolamento d'uso dell'Impianto di seguito allegato.